

Exhibit 1

IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF MISSOURI
EASTERN DIVISION

Plaintiffs, § 4:18-cv-01962-SEP

v.

COMPASS GROUP USA, INC.,
D/B/A CANTEEN,

Defendant.

ORAL AND VIDEOTAPED DEPOSITION OF

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FRANCES J. IVERY

28th day of March, 2023

ORAL AND VIDEOTAPED DEPOSITION OF

FRANCES J. TVERY

28th day of March, 2023

ORAL AND VIDEOTAPED DEPOSITION OF
FRANCES J. IVERY, produced as a witness at the
instance of the Defendant, and duly sworn, was
taken in the above-styled and numbered cause on the
28th day of March, 2023, from 10:03 a.m. to 12:53
p.m., before Daniel J. Skur, Notary Public and
Certified Shorthand Reporter in and for the State
of Texas, reported by stenographic means, at the
offices of K&L Gates, 1717 Main Street, Suite 2800,
Dallas, Texas, pursuant to the Federal Rules of
Civil Procedure.

Job No. 5835207

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19

20 ALSO PRESENT: Don Harris, Videographer

21

22

23

24

25

1 instructions at any time to preserve any documents
2 or records related to this lawsuit?

3 A. Can you reword that?

4 Q. Sure.

5 Have your attorneys ever asked you to
6 make sure that you hold on to any documents related
7 to any purchases or any photos of vending machines
8 or anything like that?

9 A. No, just asked me for my bank records.

10 Q. And you said you did search for your
11 bank records?

12 A. I did.

13 Q. And you said you just went this --
14 within the last few days; is that right?

15 A. Well, I tried to look for them because I
16 did not remember that I had switched banks from
17 Resource One to Navy Federal. So I was -- actually
18 gone through my whole year of bank statements on
19 Navy Federal, and I'm like -- then I remembered,
20 oh, I was with Resource One. So then I had to go
21 to Resource One and request those records because
22 they were more than two years old.

23 Q. So what year did you review from Navy
24 Federal?

25 A. The whole 2019.

1 Q. Oh.

2 A. Yeah.

3 Q. And there were no records within your
4 Navy Federal --

5 A. No.

6 Q. You've got -- got to let me finish.

7 A. Oh, sorry.

8 Q. After reviewing your Navy Federal
9 records, you did not see any purchase from a
10 vending machine, right?

11 A. No.

12 Q. Is that correct, though?

13 A. Correct, yes.

14 Q. Okay. So then you looked at One
15 Resource [sic], right?

16 A. Uh-huh.

17 Q. Yes?

18 A. Yes.

19 Q. When did you do that?

20 A. The first time I went, I got -- well, I
21 tried to look online. I didn't have access to it
22 anymore, and then I called. They told me I had to
23 go into the actual bank. So I went last week
24 finally and got them printed out. And not because
25 they hadn't been asking me for them. It's because

1 I fly a lot. I'm an airline employee.

2 Q. And we'll get into all that --

3 A. Uh-huh.

4 Q. -- certainly.

5 Okay. What -- when did you stop using
6 One -- One Resource?

7 A. The end of 2019, uh-huh.

8 Q. And what years' bank statements did you
9 have them print out?

10 A. Just 2019.

11 Q. Just the one year?

12 A. Uh-huh.

13 Q. Okay. And did you review the printout
14 of those statements?

15 A. Yes.

16 Q. And did you see purchases from a vending
17 machine?

18 A. I did.

19 Q. How many did you see?

20 A. Well, one occurrence -- and knowing me,
21 it could have been a couple of items, but I was
22 able to find that one.

23 Q. Okay. Okay. Let's talk about your
24 background a little bit. First, can I ask your --
25 I don't mean to be impolite or inpolitic, what's

1 A. I can't remember.

2 BY MR. BROTMAN:

3 Q. You don't recall reviewing a retainer
4 agreement?

5 A. You know, I can't remember. It's been
6 four years, to be honest with you.

7 Q. Do you know if you signed any retainer
8 agreement?

9 A. I can't remember.

10 Q. Do you know who is responsible for the
11 payment of attorneys' fees in this case?

12 A. No.

13 Q. Do you know if you're responsible for --

14 MR. CORNFELD: You guys.

15 BY MR. BROTMAN:

16 Q. -- paying --

17 Do you know if you're responsible for
18 paying any attorneys' fees in this case?

19 A. No.

20 Q. No, you don't know; or no, you're not
21 responsible?

22 A. I don't know.

23 Q. Okay.

24 A. Yeah.

25 Q. Do you know who is responsible for the

1 payment of your attorneys' litigation costs in this
2 case?

3 A. No, I don't know.

4 Q. Do you have any understanding of how
5 much those costs might be?

6 A. No.

7 Q. Do you know if you have any
8 responsibility for those costs or fees?

9 A. I don't know. No.

10 Q. Are you aware of any other costs that
11 are generally involved in pursuing this case as a
12 class action?

13 A. No. I know I sound dumb, but no.

14 Q. Are you familiar with the phrase "notice
15 to the class"?

16 A. No.

17 Q. Do you know that notice needs to be
18 provided to a class if one is established?

19 A. No, I don't know.

20 Q. Do you know if you would have any
21 responsibility for providing notice to the class?

22 A. No. I don't know.

23 Q. Do you know if you would be responsible
24 for paying for any notice to the class?

25 A. I don't know.

1 Q. Okay. Are you familiar with Compass' or
2 Canteen's vending machines?

3 A. I wouldn't know who owned a vending
4 machine, no.

5 Q. So you wouldn't be able to distinguish a
6 Canteen machine from any other --

7 A. No.

8 Q. -- machine?

9 That's a correct statement?

10 A. Yes.

11 Q. Okay. Do you know if you've ever
12 purchased any items from a Compass or a Canteen
13 vending machine?

14 A. I know now. Yeah, I know, uh-huh.

15 Q. And how do you know that now?

16 A. It's on my bank statement.

17 Q. So explain to me -- you said that there
18 were -- there's a vending machine at Love Field
19 that you went to; is that correct?

20 A. Yes.

21 Q. Okay. Do you remember how many times
22 you've used your debit or credit card at a vending
23 machine?

24 A. No, I don't remember.

25 Q. Based on your review of your bank

1 records, did that help refresh your recollection as
2 to how many times --

3 A. That --

4 Q. -- how many times you may have purchased
5 from a vending machine using a debit or credit
6 card?

7 A. Yes.

8 Q. Okay. And what did your review of those
9 documents tell you?

10 A. Once.

11 Q. And was that with a debit card or a
12 credit card?

13 A. Debit.

14 Q. That was the One Resources [sic], I
15 believe?

16 Which bank was that?

17 A. One Resource [sic].

18 Q. Can you tell me what the vending machine
19 looked like that you purchased from using your
20 debit card?

21 A. I can't remember that.

22 Q. Do you recall what you purchased?

23 A. I can't remember.

24 Q. Do you recall how many items you would
25 have purchased?

1 A. I can't remember that.

2 Q. Do you remember the price of the items
3 that you purchased, what the display price was?

4 Let me strike that question, start
5 again.

6 Do you recall what the displayed price
7 was for the items that you purchased?

8 A. I can't remember that.

9 Q. Do you recall where the machine was
10 located?

11 A. No, I can't remember that. So far along
12 ago.

13 Q. Was it in Love Field?

14 A. Yes.

15 Q. Would it have been in the main terminal
16 of Love Field?

17 A. For sure, uh-huh.

18 Q. Do you recall whether it would have been
19 outside of security or after security?

20 A. So when I worked for Alaska, which is at
21 Love Field, I did ticket counter and gates and
22 baggage claim. We did everything. It's different
23 from Delta. I did all the -- all positions. You
24 would leave the ticket counter and go to the gates.
25 So it could have been in or out. I just can't

1 remember, yeah.

2 Q. And does Alaska have a certain area of
3 Love Field where its desks or counters or gates
4 are?

5 A. Uh-huh. Right in the entry of the...

6 Q. Okay. The entry after security?

7 A. No, before. There's ticket counters --
8 are before. Gates are after security.

9 Q. Okay.

10 A. And I was -- I did all positions for
11 Alaska.

12 Q. Would the vending machines have been
13 near...

14 A. Security. Past security.

15 Q. So just so I'm clear, the vending
16 machine where you made the purchase that you found
17 on your One Resource bank statement --

18 A. I can't remember.

19 Q. I didn't ask a question. Let me --

20 A. Okay.

21 Q. Let me finish, try to ask the question.

22 The vending machine where you made the
23 purchase that you found on your One Resource's
24 debit card statement would have been past security
25 or before security?

1 A. I can't remember, but I'm going to say
2 that most of the vending machines are after
3 security.

4 Q. Okay.

5 A. Yeah.

6 Q. What gates did Alaska Airlines have?
7 What gate numbers did Alaska Airlines
8 have when --

9 A. 11 and 13.

10 Q. Try to let me finish.

11 A. Uh-huh.

12 Q. Okay. Just those two gates?

13 A. Uh-huh.

14 Q. Yes?

15 A. Yes.

16 Q. Okay.

17 A. Southwest has pretty much all the rest.

18 Q. So do you believe that the vending
19 machine that you used your debit card at was near
20 Gates 11 and 13?

21 A. I can't remember that.

22 Q. Do you know if there is more than one
23 vending machine at the airport?

24 A. For sure. Yes.

25 Q. And in general, not specific -- not

1 specific to the purchase with your debit card but
2 in general, do you recall where the various vending
3 machines were at --

4 A. No.

5 Q. -- at Love Field?

6 A. No.

7 Q. Do you recall how many different
8 machines you would have made purchases at?

9 A. No.

10 Q. Can you describe what the vending
11 machine looked like?

12 MR. CORNFELD: Asked and answered,
13 objection.

14 A. No.

15 BY MR. BROTMAN:

16 Q. Can you recall if it had a larger video
17 screen on it or a smaller screen?

18 A. I cannot remember.

19 Q. Do you recall if it had any digital
20 readout at all?

21 A. Cannot remember that.

22 Q. Do you remember what types of snacks or
23 beverages were in the machine in terms of --

24 A. No.

25 Q. Okay. Do you know if it was strictly

1 beverages or strictly snacks?

2 A. I do not remember.

3 Q. Do you know if it was sandwiches or
4 snacks like chips?

5 A. I cannot remember.

6 Q. Do you know if the vending machines
7 changed during your time working for Alaska
8 Airlines?

9 A. I don't know that.

10 Q. Do you know if any of the vending
11 machines were Coca-Cola branded machines?

12 A. I cannot tell you that.

13 Q. What led you to believe that it was a
14 Compass or a Canteen machine?

15 A. I'm not sure what you're asking me. How
16 would I know that? There's no signs on them.

17 Q. Okay. Well, you filed a lawsuit against
18 Compass, correct?

19 A. Right, but the statement says CMS.

20 Q. Why don't we start with this?

21 MR. CORNFELD: Before you go into
22 that --

23 MR. BROTMAN: You want to take a break?

24 MR. CORNFELD: Yeah, since you're --

25 MR. BROTMAN: Sure. That's fine.

1 VIDEOGRAPHER: Off the record at
2 11:04 a.m.

3 (Recess held.)

4 (Deposition Exhibit 1 marked.)

5 VIDEOGRAPHER: On the record at
6 11:14 a.m.

7 BY MR. BROTMAN:

8 Q. I'm going to show you what we just
9 marked -- it's right in front of you. It's Jaye
10 Exhibit 1.

11 A. Uh-huh.

12 Q. And I understand that your name is
13 Ivery, but you're listed on the caption as Jaye, so
14 we're going to use that. Okay?

15 A. That's okay.

16 Q. Have you seen this document before?

17 A. Yes.

18 Q. Tell me what this is.

19 A. My bank statement.

20 Q. Okay. This is a debit card statement
21 from Resource One; is that right?

22 A. Yes.

23 Q. Reflecting your transactions for the
24 month of March 2019, right?

25 A. Yes.

1 Q. Okay. And as you look through it,
2 almost every page is redacted, right?

3 A. Yes.

4 Q. Okay. Except for one transaction, I
5 believe it's on the fourth page. If you look at
6 the very tiny letters in the bottom right -- put
7 your magnifying glass on.

8 A. Right here?

9 Q. Yes. It says JAYE00004, correct?

10 A. Yes.

11 Q. Okay. And that's the Bates number for
12 the page where the transaction is visible, right?

13 A. Okay.

14 Q. Is that correct?

15 A. Yes.

16 Q. Okay. And so the transaction that can
17 be seen on this debit card statement is the
18 transaction from the vending machine that you've
19 been talking about, right?

20 A. Yes.

21 Q. And you looked through all of your debit
22 and credit card statements for 2019, right?

23 A. Yes.

24 Q. And this was the only transaction you
25 found?

1 A. Yes.

2 Q. Okay. And did you look for other years
3 as well?

4 A. No.

5 Q. You limited it just to 2019?

6 A. Well, yes.

7 Q. Okay. Just --

8 A. We were in COVID.

9 Q. And looking at the -- just the very
10 first page of that, Frances Jane Ivery?

11 A. Yes.

12 Q. That's your legal name?

13 A. Yes.

14 Q. Do you remember or do you know what your
15 address was at the time the statement was issued?

16 A. Yes. 40 -- let me see if I moved to --
17 I guess 4547 North O'Connor. Yes.

18 Q. I'm asking only because it's redacted on
19 this version --

20 A. Yes.

21 Q. -- of the --

22 A. Yes. 2019, I was living where I'm at
23 now.

24 Q. Okay.

25 MR. CORNFELD: If -- I don't know why my

1 staff redacted the address. I think that's because
2 when things get filed in court, they redact the
3 address. If you would like a version with the --
4 unredacted, you can have it.

5 MR. BROTMAN: That's okay.

6 MR. CORNFELD: Just let -- okay.

7 BY MR. BROTMAN:

8 Q. Yeah. When were you asked to provide
9 this debit card statement?

10 A. I can't remember when, but multiple
11 times. I -- I procrastinated.

12 Q. Do you know when you provided this
13 statement?

14 A. Yes. It was last -- I finally provided
15 the -- last week, I think.

16 Q. Have you reviewed a non-redacted version
17 of this debit card statement?

18 A. Yes.

19 Q. Do you recall when the last time you saw
20 the non-redacted version was?

21 A. Last week.

22 Q. When you produced it?

23 A. Yes.

24 Q. Did you review a non-redacted version
25 when you met with Counsel earlier in preparation

1 for your deposition?

2 A. I can't remember. It's been so long
3 ago.

4 Q. And just to be clear, none of the other
5 entries on this statement which are currently
6 redacted relate to any vending machine purchase?

7 A. No.

8 Q. That's a correct statement?

9 A. Yes.

10 Q. Okay. Okay. And on page JAYE00004 --

11 A. Uh-huh.

12 Q. -- it looks like it was entered on
13 March 15th, right?

14 A. Yes.

15 Q. And it was for a -- "Transaction
16 Description" is CMS V-E-N-D, right? See the
17 asterisk?

18 A. Yes.

19 Q. And that says MWJ, LLC.

20 A. Okay.

21 Q. Do you see that?

22 A. Yes.

23 Q. I read that correctly?

24 A. Yes.

25 Q. Okay. And that was for a purchase that

1 was made on March 14th, 2019?

2 A. Yes.

3 Q. In the amount of \$3.25, correct?

4 A. Yes.

5 Q. Do you know what you purchased for
6 \$3.25?

7 A. I do not. I shouldn't have been,
8 probably.

9 Q. Are you aware of any other purchases
10 that you made from a vending machine which
11 purportedly overcharged you?

12 A. I can't remember, honestly, and I don't.
13 No, I don't.

14 Q. Is there anything that would refresh
15 your recollection as to whether you have any other
16 transactions?

17 A. No.

18 Q. Were you ever asked to photograph the
19 vending machine?

20 A. No.

21 Q. Do you have any photographs of the
22 vending machine you took or used?

23 A. No. No.

24 Q. When did you first become aware that you
25 might have a claim against Compass?

1 A. I can't remember. I don't even know
2 why. Yeah, I don't remember.

3 Q. Is there anything that would refresh
4 your recollection as to when you first became aware
5 that you might have a claim against Compass?

6 A. No.

7 Q. When did you first come to the belief
8 that Compass did something wrong?

9 A. I can't remember.

10 Q. Would it have been before or after the
11 March 14th, 2019, transaction when you purchased
12 something from the vending machine?

13 A. It would have definitely been
14 afterwards.

15 Q. And how would you have come to realize
16 that something was -- may have been done wrong?

17 A. Looking at my bank statement.

18 Q. Do you review your bank statements?

19 A. I do.

20 Q. Do you look at them every month?

21 A. I do.

22 Q. Okay. So how did you know, then, that
23 something was not right?

24 A. I cannot remember, honestly. I can't.
25 I can't remember.

1 Q. How did you know -- well, strike that.

2 So is it your contention that the \$3.25
3 charge was not the price displayed for the items
4 you purchased?

5 A. Exactly. I thought it was a lot for a
6 vending machine.

7 Q. But you don't know what those items
8 were?

9 A. No. No.

10 Q. Or what the correct price should have
11 been?

12 A. Right. I don't remember.

13 Q. Okay. Looking at the transaction entry,
14 do you have any idea what MWJ LLC is?

15 A. No.

16 Q. Do you have any reason to believe that
17 MWJ LLC is affiliated with Compass in any way?

18 A. No. I don't know.

19 Q. Have you ever done research into what
20 MWJ LLC is?

21 A. No.

22 Q. Has anyone ever told you what MWJ LLC
23 is?

24 A. No.

25 Q. Are you aware that MWJ LLC is not

1 affiliated with Compass?

2 A. No.

3 Q. You indicated earlier that you travel
4 frequently, right?

5 A. Yes.

6 Q. Okay. Did you travel a lot because of
7 your employment with Alaska Airlines?

8 A. No.

9 Q. You traveled because you work with the
10 GoGo Pet?

11 A. Yes.

12 Q. Have you ever traveled to Atlanta,
13 Georgia?

14 A. All the time.

15 Q. Do you know if you traveled to Atlanta,
16 Georgia, in March of 2019?

17 A. I can't remember.

18 Q. Is it possible that on March 14th, 2019,
19 you had traveled to Georgia and made a purchase in
20 Georgia?

21 A. I can't remember. I -- I have lots. As
22 a matter of fact, on my bank records, there's lots
23 of Delta Airline things on there. And that's where
24 you go to Atlanta all the time from here. Yeah.

25 Q. So is it possible that this purchase

1 that's reflected from March 14th, 2019, was made in
2 Georgia?

3 A. I cannot remember.

4 Q. See where your statement where it says
5 Hapeville or --

6 A. Hapeville, yeah.

7 Q. -- Hapeville, Georgia?

8 Are you familiar with Hapeville?

9 A. I have no clue where Hapeville is.

10 Q. Are you aware that Hartsfield-Jackson
11 Airport is partially in Hapeville, Georgia?

12 A. No, I didn't know that; but I go to
13 Atlanta airport all the time.

14 Q. But you don't know if you were there in
15 March of 2019?

16 A. I can't remember.

17 Q. Is there anything that would refresh
18 your recollection as to whether you were there in
19 March of 2019?

20 A. I would have to look at my flights.
21 That's the only way I could remember.

22 Q. Where would you look those up?

23 A. Gosh, I don't know now because, back
24 then, I worked for Alaska. I don't have my --
25 access to my flights history.

1 REPORTER'S CERTIFICATION
2 I, DANIEL J. SKUR, CSR and Notary

3 Public in and for the State of Texas, hereby
4 certify that the witness was duly sworn and that
5 this transcript is a true record of the testimony
6 given by the witness;

7 That pursuant to Rule 30 of the Federal
8 Rules of Civil Procedure, signature of the witness
9 was not reserved by the witness or other party
10 before the conclusion of the deposition;

11 I further certify that I am neither counsel
12 for, related to, nor employed by any of the parties
13 or attorneys in the action in which this proceeding
14 was taken. Further, I am not a relative or
15 employee of any attorney of record in this cause,
16 nor am I financially or otherwise interested in the
17 outcome
18 of the action.

19 Subscribed and sworn to by me this day, the
20 11th day of April, 2023.

21 

22 Daniel J. Skur, CSR
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24 My Commission Expires 7/7/2026
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